



All prices are subject to change without notice.

The prices of the chalets are all indicated at the bottom of the pages of each of them. Accommodation taxes, GST and QST are extra.

Access to the lake for the Caribou, Orignal and Charbonneau cabins is only reserved for those who rent watercraft.

The spa located in the office will be available from June 2023. The spa at Chalet Charbonneau is currently available and also available year-round and is reserved only for tenants of this chalet.

Please note that there are no refunds unless otherwise agreed with us.

Prices for watercraft and others follow below.

If we indicate smoking chalet, it is because there may be a smell of smoke due to wood fires. A hearth is always going to smell a little. All of our cabins have a wood-burning fireplace. But under no circumstances do we tolerate the smell of cigarettes. So smokers follow our rules and be careful. Most smoke outside. And I would add that there are very few smokers.

If however, the cleaning team perceives that there is an odor, whatever it is, the chalet will then be ventilated.

One of our great strengths is the cleaning of the premises, carried out by a competent and professional team. Our chalets are disinfected and well cleaned before the arrival of our guests.

We accept pets for free. Please tell us the number of animals and the type of animal you wish to bring.

For those who have allergies, note that animals are very popular with us.

Spoil yourself by going for a ride on the beautiful lake.

We have a dock at 1333, 112 road, accessible on request.

We also have a dock located 2 minutes from our office. In the same place where our watercraft are. Also available upon request.

The dock of the Nymphéa chalet is private and it is reserved for the tenants of this chalet.

There are additional charges for the following services:

Guest:

\$ 35.00 per night per person

\$ 10.00 per person, if this person stays only during the day

Taxes are extra.

Watersports

We supply the life jackets.

KAYAK: \$ 20.00 per day / \$ 10.00 per additional day

CANOT FOR EXPERTS: \$ 25.00 per day / \$ 10.00 per additional day

PEDALO: \$ 35.00 per day / \$ 20.00 per additional day

ROWBOAT for fishermen, without electric motor: \$ 35.00 per day / \$ 20.00 per additional day

ROWBOAT for fishermen, with electric motor, (boat and fishing license required): \$ 65.00 per day / \$ 40.00 per additional day

(\$ 5.00 more if ordered the same day, no charge if ordered prior to the rental date approvals)

\$20.00 per boat, if you bring your own boat, such as kayak, canoe, or sailboard. Paddles and small inflatable toys are free. No gasoline powered boat on the lake. STRICTLY FORBIDDEN Thank you!

If you bring your own boat and this, due to possible water contamination, due to zebra mussels and other invasive species, we charge a fee of \$20.00 per boat, for inspection purposes. This if you bring your own boat, such as kayak or windsurf. Paddles and small inflatable toys are free.

No gasoline motorboats on the lake. STRICTLY PROHIBITED Thank you!

WOOD: Indoor fireplace \$ 25.00 for a bag. Mixture of birch, pine and fir, with paper and kindling.

Outdoor fireplace \$ 25.00 for a crate (apple box). Mixture of pine and fir with paper and kindling. Makes 1.5 cu.ft. of wood. \$ 5.00 for delivery if ordered same day.

Board games on request: Risk, Clue, Monopoly, Battleship , Chess Game, Scabble , Puzzle, Card Games, etc.

The SPA located at Chalet Charbonneau and only for occupants of Chalet Charbonneau is free. The spa at Charbonneau is available.

SPA (located at our office): \$ 30.00 per hour for 2 people. \$ 5.00 per additional person. Reservations 24 hours in advance at no additional cost. Call us to find out if it is available.

Located 2 minutes by car from cottages A and B and a 30-second walk from the Nymphéa, The Moose and the Caribou.

If the temperature drops below -10 Celsius, the spa may be unavailable. Reimbursement of \$ 10 per day at Chalet Charbonneau if the spa is out of use due to breakage or force majeure.

WIFI: \$ 2.00 per day (available at C and D units only)

RACKETS: \$ 15.00 per pair per day.

CRAMPONS: \$ 10.00 per pair per day.

\$ 5.00 for delivery. Free delivery, if you order it before booking or if you pick it up yourself at the office.

There is no charge for a pet, \$5.00 per day per additional pet. We ask that there are no traces, nor hair remaining on the carpets or other, when you leave. There is a vacuum cleaner and brooms at your disposal. Additional fees will be charged otherwise

Policies and Regulations

Rates are subject to change without notice.

In case of cancellation, the amounts are not refundable unless an arrangement with the administration. 30 days or more from the beginning of the stay, 50% of the amount is required.

Less than 30 days before the start of the stay, 100% of the amount is required.

Arrival and departure times are, unless otherwise stated, 16:00 (arrival) and 11am for departure. It is important to respect these hours.

The access code given to you when you make your reservation is used to access the cottage and must be dialed on the lock of the front door. No key is needed.

For the sake of ecology, we compost and recycle. We supply only one roll of toilet paper per bathroom, no paper towels, no foil, etc. And for the sake of hygiene, we do not provide salt, pepper, condiments or food. However, bedding, towels, linens and dish soap, small handmade soap and biodegradable cleaning products are included.

If you have any special requests or are missing anything we can provide, call us, we will be happy to help you out.

Regulations

1. Respect the field limits. Please don't go to the neighbors. When it says "PRIVATE" it is PRIVATE, don't go! If you are unsure of where the access to the lake is or if you are unsure of the property line, call the office at 819-678-2688. No Skidoo or ATV on the ground. No gasoline powered boat on the lake. STRICTLY FORBIDDEN Thank you!
2. You must also notify the administration at 819-678-2688 if you have any guests. Additional charge of \$ 35.00 per night per person, \$ 10.00 per person, if that person only stays during the day. Parties or gatherings are not allowed.
3. All noise is prohibited during the night, between 22:00 in the evening and 9:00 in the morning.
4. It is forbidden to feed wild animals and birds such as ducks, geese, etc.
5. Fireworks are prohibited.
6. Open fires are prohibited. Please make sure that the fireplace grate is in place for both the exterior fireplace and the interior fireplace. Do not move the outdoor fireplaces. Never leave a fire unattended. For Cottages A and B, the interior fireplace hatch is located behind the grille above the fireplace. At the Caribou, the trap door is on the right above the stove. At the other chalets, there is no trap door.
7. Leave nature clean as it is. Do not pick any plants.
8. Your chalet should be left clean, as you took it. Additional fees will be charged otherwise. Towels, linens and bedding must be put in the laundry pocket provided for this purpose when you leave. The dishes should be left clean and tidy. Thank you

9. Additional costs will also be charged, if there is any damage.
10. If you move furniture, please put it back in its place when you leave.
11. Dogs must be registered and kept on a leash by their owner, if outside the property line. Regardless of your animal, we ask that there be no traces, no hair remaining on the carpets or other, when you leave. There is a vacuum cleaner and brooms at your disposal. Additional fees will be charged otherwise. Thank you.
12. You must have left the premises before 11:00 in the morning. After 11:00 am, unless agreed with the administration, you will be charged a fee of \$ 20 per half hour.
13. If you fish, you must have a fishing license (on sale at the convenience store). If you rent the rowboat with an electric motor, you must have a boat license (this license is free and easily obtained on the internet).
14. We accept smokers in moderation. We don't want the smell of cigarette smoke. So we ask you to smoke outside as much as possible, thank you!
15. A security deposit of \$ 200 may be required.

Please follow the rules, otherwise you may be subject to heavy fines and legal action against you.

We have a 24h service in case of emergency or call us during normal business hours for any other information: Tel: 819-678-2688.

GST account number: 862868940 RT0001
ID and QST file number: 1205393923 TQ0001
Lodging tax: 1205393923 TQ 0002
Cottages du lac Orford inc. NEQ 1161959037

QUESTIONS:

General information:

I would like to know if the dock on the photo is for all holidaymakers where are there other docks?

ANSWER: Yes, you have a dock for Cottages A and B. So you can use it whenever you want, even having your patio chairs on it. We also have a private pier at the Nymphéa and access to a floating platform for the Chalets, Orignal, Caribou and Charbonneau. In addition, the Chalet Charbonneau has a private dock giving access to a large wild pond, on which it is pleasant to go kayaking.

In a week in the summer, how many people, approximately, rent your cottages? ANSWER: Variable.

Maximum of 4 per cottage at Cottages A and B, & 7 at Nymphéa as well as Chalets, Orignal, Caribou and Charbonneau.

How many pedal boats do you have? ANSWER: 2 pedal boats for rent. We also have kayaks, canoes and rowboats.

Do you accept motorboats? Electric motor only. Gasfitters are prohibited.

Is there a beach? ANSWER: We have very good access to water, but no beach as such. If you want a beach you have to go either: Eastman Municipal Beach at Silver Lake. Magog Municipal Beach at Lake Memphremagog or the beaches of Fraser Lake or Stukely Lake in Mount Orford National Park.

Can we swim from the dock? ANSWER: Is the water deep here? ANSWER: Yes. At Cottages A and B, there is 3 meters deep at the end of the wharf. For other accesses, the water is shallow, but swimmable and the water of Lake Orford is pure, clean and clear.

How does the use of the spa work? You must reserve the spa. When booked, it is yours alone. You have a small place to change and we prepare it so that it is ready to be used and heated to the temperature you desire. Prices are \$ 20.00 per hour for 2 people. \$ 5.00 per additional person As much as possible, book 24 hours in advance. In winter, if the temperature drops below 10 Celsius, the spa may not be available.

Is the road busy? The road to Cottages A and B the answer is yes, but very quiet in the evening and at night. At Les Chalets, Orignal, Caribou and Charbonneau, the road is moderately busy and barely busy at the Nymphéa.

Characteristics

We are located in the heart of the Eastern Townships at Orford Lake in Eastman. Less than 7 minutes from the Mont Orford ski center. 2 minutes from the National Park. Private access to the lake for swimming, fishing, water activities. Winter, ice rink, snowshoeing, cross-country skiing and downhill skiing. Towels, soap of the bathroom soap and bedding. Separate bath and shower in each cottage. Fully equipped kitchen. Indoor fireplace and outdoor fireplace. BBQ (gas provided). Electric heating. Warm and comfortable. Very easy to access. Parking at the door. Ideal for nature lovers.

ENVIRONMENTALLY FRIENDLY; we recycle and use phosphate-free cleaners. We prohibit gasoline powered boats and we pay attention to the environment.

▪ Pets accepted free of charge. ▪ We have air conditioning in each of our units. ▪ We rent watercraft such as kayaks, canoes, pedal boats and electric motor boats. ▪ Chalet Charbonneau at its private SPA. Otherwise, we have a spa located at the office, in a Japanese style decor. It will be private and only to you, because you must reserve it to have access to it. The cost is \$ 20.00 per hour for 2 people. \$ 5.00 per additional person Reservation 24 hours in advance. (PACKAGE FOR SPA EXCLUSIVITY available) ▪ Wood available, sold at the office or delivered locally for \$ 5.00 free deliveries if the wood is ordered before booking.

All our units are also accessible by bus. For bus transportation: ask the Limocar bus company. The bus drops you right in front of the Cottages.

Check availability before calling, please. Calendars are up to date.